



## Telephone Number Porting

**PLEASE COMPLETE THIS FORM FULLY AND ACCURATELY; THE PORTING PROCESS IS VERY FUSSY AND THE LOSING COMPANY WILL REJECT YOUR PORT IF IT CONTAINS ERRORS. THERE IS A FAILED PORT CHARGE OF £10. READ THE NOTES BELOW, BUT IF IN DOUBT, PLEASE CALL US ON 020 7043 5555**

| Current Provider Information   |                |
|--|----------------|
| Account Number   |                |
| Customer Name (if shown on bill)   |                |
| Company Name (if shown on bill)  |                |
| Original Installation Address  |                |
|  |                |
| Town / City  |                |
| County   |                |
| Post Code  |                |
| Main Billing Telephone Number  |                |
| Telephone number(s) to be ported   |                |
| How many other numbers are associated with the number(s) you are porting |                |
| Line Type  | Single / Multi |
| Does the line (number) terminate at an ordinary telephone socket?        | Yes / No       |
| Does the line (number) terminate on PBX group or other equipment?        | Yes / No       |
| Is line supplied by BT Highway or ISDN?                                  | Yes / No       |
| Does this line currently have broadband?                                 | Yes / No       |
| Does the line have an alarm or security monitoring service?              | Yes / No       |
| Porting Date Required  |                |
| Date   |                |
| Time   |                |

| Voipfone Account Information  |             |
|---|-------------|
| Do you want the number to be used as a voice number or a fax to email number?   | Voice / Fax |
| Voipfone Account Number (8 Digits, Starting with 3)   |             |
| When complete please email or fax to <a href="mailto:porting@voipfone.co.uk">porting@voipfone.co.uk</a> or 020 7043 5556  |             |
| Please note: In the case of landline numbers, when you port your number to us your line will cease on the day of the transfer. If that line also had a broadband service on it, it will also cease (and you may be still liable for the remainder of the contract). |             |